

Giving FAQs

1. **What are the fees for processing online gifts?**

Credit card processing fees average around **3%** of each gift, and ACH (bank transfer) fees average around **1%**. While these fees are a small cost, online giving provides the benefit of consistent and predictable donations, helping us plan effectively.

2. **How can I help the church avoid processing fees?**

You can set up an automatic payment schedule through your bank, which many banks offer as a free service. This allows your bank to send checks directly to the church based on the amount and frequency you choose—completely avoiding credit card or ACH fees.

3. **Can I donate stocks?**

Absolutely! Donating stocks may allow you to avoid capital gains taxes on the investment (consult your tax advisor for details). To initiate a stock transfer, contact our representative, Nicole Pollard, at Raymond James:

- **Phone:** 314-214-2171
- **Email:** nicole.pollard@raymondjames.com

4. **Can I set up a retirement distribution from my IRA?**

Yes! Contact your financial institution to arrange an IRA distribution. If you are required to take a Required Minimum Distribution (RMD), you can direct it to the church. Please consult your financial advisor for guidance.

5. **How do I set up commitments for the Bold Future campaign online?**

You can complete our online commitment form at any time by visiting [this link](#).

6. **Can I view my giving history?**

Yes! Log in to your PushPay account to view your giving history:

- Visit our [Give page](#) or [click here](#).
- Enter your mobile phone number linked to your account and the security code sent via text.
- Once logged in, click "Transactions" on the left to view all donations and payments. You can filter by date range or fund type.
- For processed Giving Statements, click the **Giving Statements** tab on the left.

7. **Can I edit my recurring gifts in PushPay?**

Yes, you can [log in](#) to your PushPay account at any time to make changes:

- Go to the **Home** tab to see your current recurring gift schedules.
- Click **Edit** next to the schedule you'd like to adjust or stop.
- Update the amount, fund, payment method, frequency, or other details.