



**Q: What is myWCC and why do I need to activate my account?**

**A:** myWCC is an online community we use for communication, online giving, and engagement with WCC. If you have given WCC your contact information, it is already securely stored in myWCC and only accessible by our leaders. By activating your account, you are allowed access to many of the features of myWCC. Please visit [www.wentzvillecc.org/mywcc](http://www.wentzvillecc.org/mywcc).

**Q: What is the biggest reason we switched to myWCC?**

**A:** Besides the tremendous cost savings, myWCC has a lot of new features and a much more user-friendly interface than our previous database software.

**Q: What are some of the features of myWCC?**

**A:** myWCC is a Church Management Database Software that is primarily utilized by the staff and ministries of WCC. Some of the personal features that you will love include: easy online giving, access to giving statements, communicate with groups you are part of, view and edit your serving schedules, and much more.

**Q: If I had a recurring gift that was already set up, do I need to update to myWCC?**

**A:** Yes. You will need to activate your login by visiting [www.wentzvillecc.org/mywcc](http://www.wentzvillecc.org/mywcc). Then watch the online giving tutorial video at [www.wentzvillecc.org/give](http://www.wentzvillecc.org/give). After you log in to your account, you can view all of your giving history and update your recurring gifts.

**Q: How do I update my email preferences?**

**A:** When you receive an email from WCC, you can scroll down to the bottom of the email and click "Unsubscribe" or "change your preferences". You will be taken to a page where you can update your preferences based on what type of emails you want to receive. Our old database only had one option to unsubscribe, which meant that you would no longer receive ANY emails from WCC. Now you can choose what type of information you want to receive.

**Q: How secure is myWCC? Who can access my information?**

**A:** If you have given WCC your personal information, it is already securely stored in myWCC and only accessible by our leaders. Once you log in to myWCC, you can set your own preferences for who can view your personal information. By default, only leaders and members of groups you are in can see your information [like a Life Group]. This database is only accessible by those who attend WCC, and our system administrator must review and accept new profile requests. If you have children, please be sure to enter in his/her birthday so that the system knows his/her age. For security reasons, any child under 18 is automatically 'hidden' in the system and only visible to family members and WCC leadership.